

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-126	Domestic burglaries per 1,000 households	Community Safety	Monthly Numerical	Fall	25.4	22.3	19.4	25.6	↓	5.8	13.2	27.1	5	No concerns
<b>Comments</b>	YTD=6316 up 1.4% against previous year, equivalent to 88 more offences. The reasons for the rise in domestic burglary are unclear but appear to have followed national trends and are seen to be linked to increased prison releases and the number of prolific burglary offenders in the community. What can be evidenced is a rise in community penalty sentences and early prison releases. This has required the Police and the Probation Service to manage more offenders resident and active within the community. Safer Leeds is currently working with its partners to develop an Integrated Offender Management process. This will build on existing arrangements and ensure that all partners have timely access to the necessary information to effectively manage identified individuals. The IOM model will also build on the current Drug Intervention Programme and the Prolific and Priority Offenders scheme. The IOM will seek to address the issues related to offending behaviour. This will assist with incremental performance improvements not only for burglary but for other crime types. However, in the short term it is unlikely that we will achieve this stretching target for 07/08. Safer Leeds has identified domestic burglary as one of the key issues for improvement activity in 08/09.													
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	23.8	22.9	16.6	22.0	↑	13.1	22.9	32.8	2	No concerns
<b>Comments</b>	YTD=11981 down 10.7% against previous year, equivalent to 1440 fewer offences. C&H=3807 down 13.6% (600 fewer offences)													
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	2.3	2.2	1.6	2.1	↑	0.3	1.3	4.1	3	No concerns
<b>Comments</b>	YTD=1134 down 4.8% against previous year, equivalent to 57 fewer offences. Current performance can be partially explained by the impact of the National Crime Recording Standard which is having an adverse effect on the number of robberies recorded. This is because, in accordance with Home Office counting rules, to demonstrate an offence of robbery is now wider than previously and as a consequence the Police now record more offences as robbery and fewer offences as theft from the person. Despite this, performance indicates that we are likely achieve our target for 2007/08. Action on the growing trend of young people on young people robberies (mobile phones and portable electronic goods) has been taken and a common policy between the Youth Offending Service and Education Leeds is having an impact on robbery and other crime types. Longer term, the additional activity implemented through the Youth Crime Strategy will contribute to this indicator as well as other crime related measures.													
BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly Numerical	Fall	17.3	16.5	10.6	14.9	↑	7.0	13.9	23.6	2	No concerns
<b>Comments</b>	YTD=7668 down 17.9% against previous year, equivalent to 1673 fewer offences. TOMV=2145 -16.3% (419 fewer offences) TFMV=5523 -18.5% (1254 fewer offences)													
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Community Safety	Quarterly Numerical	Rise	183.51	256.94	136.7	240.10	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	YTD(April-Dec) CED=122, CityS=122, CorpS=1, Dev=4, L&L=15, N&H=3, SS=1, West North Homes=28, East North Homes=62, Aire Valley Homes=5, Dept.unknown=9 Total of 372 incidents. Edu-Leeds submission - Summer 480 incidents, 462 (96.3%) resulted in further action. Autumn submission to date=136 incidents, 133 (97.8%) resulted in further action.													
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Community Safety	Quarterly %	Rise	93.97	98.00	98.00	98.00	↑	100.00	100.00	97.81	3	Some concerns
<b>Comments</b>	Of the departmental 372 incidents reported, 100% resulted in further action. Edu-Leeds submission - Summer 480 incidents, 462 (96.3%) resulted in further action. Autumn submission to date=136 incidents, 133 (97.8%) resulted in further action.													
BV-225	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV	Community Safety	Quarterly %	Rise	100.0	100.0	100.0	100.0	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	All actions have been achieved - by the end of 2006/07													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
CP-CS50 LAA-SSC8 PSA1	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Fall	-23.60	-35.00	-30.50	-32.50	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=-30.5% reduction on 03/04 baseline, equivalent to 23,933 fewer offences. Down 11.8% against previous year, equivalent to 5,396 fewer offences. Overall performance is strong against a very ambitious target. 88% of the year to date reduction in PSA1 is due to reductions in offences of theft from vehicles, damage and wounding. Other offences that have reduced include theft from the person, common assault and vehicle interference. Criminal damage is reducing particularly offences committed to houses and other premises. Violent crime is reducing, partially due to the Tackling Violent Crime Programme in the city centre examples of good practice from this Programme are now being rolled out across the city.													
LKI-CS6 LAA-SSC29a	Total number of drug users in treatment	Community Safety	Monthly Numerical	Rise	3,879.00	3,727.00	3,309.00	3,730.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=3309 up to the end of Nov. Dec figures N/Av until end of Jan 08.													
LKI-CS7 LAA-SSC29b	Percentage of drug users retained in treatment for 12 weeks or more	Community Safety	Monthly %	Rise	79.00	85.00	79.00	79.00	↔	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=79% up to the end of Nov. Dec figures N/Av until end of Jan.													
LKI-CS8a LAA-SSC13 LPSA2	Addressing domestic violence by: a) increase the number of reported incidents of domestic violence	Community Safety	Quarterly Numerical	Rise	11,180.00	12,500.00	2,218.00	9,450.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=7140 down 18.7% against previous year, equivalent to 1646 fewer incidents. This is an ambitious target measuring police activity and is no longer a key performance measure for the police. Police performance on domestic violence is now measured against the quality of service to the victim. We know that domestic violence is hugely under reported and this is still an issue that all partners need to address. A review of domestic violence services has been completed, findings and recommendations for change have been discussed by Safer Leeds and improvement activities have been identified. These will be implemented as part of the refreshed Domestic Violence Strategy. Following a joint strategic assessment in December 2007, Safer Leeds has identified domestic violence as one of the key issues for improvement activity in 08/09.													
LKI-CS8b LAA-SSC14 LPSA2	Addressing domestic violence by: b) reduce repeat victimisation as a proportion of reported domestic violence incidents	Community Safety	Quarterly %	Fall	48.20	44.80	45.60	46.20	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=46.2%, 7140 incidents 3299 repeats.													
LKI-CS8c LAA-SSC15 LPSA2	Addressing domestic violence by: c) increase the number of reported incidents of domestic violence that result in a sanctioned detection	Community Safety	Quarterly %	Rise	16.20	16.00	23.50	20.20	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=20.2%													
BV-217 CP-EN51	Percentage of pollution control improvements to existing installations completed on time.	Environmental Health	Quarterly %	Rise	99	90	86	90	↓	100	93	94	2	No concerns
<b>Comments</b>	Central Government set a target of achieving 90% pollution controls which Leeds adopts as its target and should be able to meet. Performance may be a little short of last year's result due to the complex nature of some of the controls scheduled for this year.													
LKI-EH3	The percentage of food premises inspections that should have been carried out that were carried out for high-risk premises	Environmental Health	Quarterly %	Rise	52	100	93	100	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Performance sustained and improved further with 93% of due inspections achieved by third quarter													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	2	3	3	3	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Performance is affected by the failing student market in NW Leeds and the increase in long term empty 'investment' properties in new city centre developments. Management of long term empty properties in the traditional areas of low demand has however been relatively successful since the introduction of Empty Property Champions and an Empty Property Enforcement Team. CPA Mid threshold based on year end prediction.													
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly Weeks	Fall	0	0	0	0	↑	0	14	6	1	No concerns
<b>Comments</b>	Target set at zero as LCC does not have any hostel accommodation as defined in BV183b.													
BV-213 CPA-H24	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Homeless and Advisory Service	Monthly Numerical	Rise	1	3	3	4	↑	5	2	8	7	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 0.82. We have continued to achieve and the year end target is expected to be exceeded at 3.5 homelessness preventions per 1,000 households in Leeds. Preventions that are measured include ASTs, Sanctuary installations and Archway / Young person mediations which highlights the positive impact and continued achievements of the AST project and partnership working.													
CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Homeless and Advisory Service	Monthly Numerical	Fall	5.30	5.23	2.82	5.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 0.59. Current quarterly achievements enable us to produce a year end target projection of 5.00, exceeding both the CP and 07/08 target. 194 acceptances in Q3 translates to 0.59 households per 1000 per quarter. (homeless acceptances/ households in Leeds (325,027))*1000 = 0.59. As with HAS4 we are seeing a reduction in homelessness through the positive use of a prevention and options based service.													
LKI-HAS11	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Numerical	Rise	174.00	250.00	216.00	270.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	65 installations in Q3. Cumulative result up to end Dec 07 216. It is forecast that the target of Sanctuary installations will be comfortably exceeded. Indicator is an LPSA2 target. LPSA2 grant payable if total homeless acceptances are less than 1800 and acceptances relating to dv/hate crime are less than 550 in 2008/09. There have been 918 acceptances for the year to date and 240 relating to dv and hate crime so on target to qualify for LPSA2 grant if performance is maintained.													
LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	1,722.00	1,700.00	918.00	1,600.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 194 There has been a 43.6% decrease in the number of statutory acceptances from 344 in Q2 to 194 in Q3. However, the total number of decisions has decreased by 19.5% from 846 in Q2 to 681 in Q3 showing that access to the homelessness service has not declined at the same pace as acceptances and 'not homeless' have increased by 12.8% from Q2 (as a proportion of all decisions). This highlights the continued achievements of homelessness prevention through an options, advice and solutions focused service.													
LKI-HAS5 LAA-SSC26	The number of homeless acceptances resulting from parental eviction (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	254.00	210.00	95.00	130.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 22. There has been a 27% reduction between Q3 and Q2 of homeless acceptances due top parental eviction (all ages). Again, a major factor in achieving this has been the successful partnership work between HAP and Archway. There has been a 41% reduction between Q3 and Q2 in homeless acceptances (16) due to parental eviction for 16 - 25 year olds. A major factor in this achievement has been the incorporation of the Archway young persons mediation service at HAP.													
SP-KPI1	Service users who are supported to establish and maintain independent living.	Homeless and Advisory Service	Quarterly %	Rise	N.A.	100	0	99		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	AWAITING Q3 Results - Deadline for submission of quarterly workbooks by SP commissioned service providers is the 21st of January. Deadline for submission of the quarterly extract to CLG is the 29th of February. Service will be able to report performance in mid-February. Q2 figure was 99%													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
SP-KPI2	Service users who have moved on in a planned way from temporary living arrangements	Homeless and Advisory Service	Quarterly %	Rise	N.A.	76.0	0.0	65.0		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	AWAITING Q3 result - Deadline for submission of quarterly workbooks by SP commissioned service providers is the 21st of January. Deadline for submission of the quarterly extract to CLG is the 29th of February. Service will be able to report performance in mid-February. Q2 result 59%													
BV-184a CP-HM51 CPA-H1	The proportion of local authority homes which were non-decent at 1st April 07.	Housing Management	Monthly %	Fall	39	33	35	35	↑	13	42	52	3	No concerns
<b>Comments</b>	Performance reflects capital programme commitments for this year which takes account of a review of decency in individual properties to determine the best way to prioritise resources. Performance continues to be monitored with ALMOS on a quarterly basis and discussions are ongoing about their forward investment strategies for 08/09 and 09/10.													
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2007 and 1st April 2008	Housing Management	Monthly %	Rise	14.1	40.0	5.4	28.4	↑	31.5	5.2	15.9	5	No concerns
<b>Comments</b>	As BV184 a													
BV-212 CPA-H8	Average time taken to re-let local authority housing.	Housing Management	Monthly Days	Fall	41	32	41	40	↑	26	46	60	2	Some concerns
<b>Comments</b>	Changes have been made to the PI specification following the 2006/07 external audit of BV212 and internal data quality work. As a result there has been a significant increase in the reported time taken to relet void properties. A target of 40 days would have been set at the start of the year if the new criteria had been applied. CPA Mid threshold.													
BV-63 CP-HM52 LAA-HCOP21	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly Numerical	Rise	65	67	75	75	↑	72	65	65	5	No concerns
<b>Comments</b>	Q3 result has been generated using the SAP 2001 methodology in line with the indicator specification. The target for the year using the SAP 2001 methodology is 75.3. The actual target set and previous results were generated against the SAP 2005 methodology, pre-empting its introduction during the current reporting year, which subsequently has not happened.													
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.69	97.00	96.70	96.70	↑	98.57	97.07	95.32	2	No concerns
<b>Comments</b>	Overall city performance is following a similar trend to 2006/07. Reasons for suspected slow progress include the impact of setting up the new ALMOs and reviewing staffing structures, and national trends in levels of personal debt, making rent collection more difficult. Environments and Neighbourhoods is working with ALMOs to ensure that procedures are reviewed and staffing structures set up to maximise effectiveness of rent collection. LCC is also working with ALMOs to develop financial inclusions strategies.													
BV-66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Housing Management	Monthly %	Fall	7.29	7.00	6.92	7.00	↑	3.89	7.60	10.20	2	No concerns
<b>Comments</b>	Performance continues to improve, and the target should be achieved by year end.													
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Housing Management	Monthly %	Fall	24.93	23.50	15.27	21.00	↑	16.55	32.99	29.94	3	No concerns
<b>Comments</b>	Predicting a 15% improvement on last years result													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Housing Management	Monthly %	Fall	0.29	0.26	0.21	0.28	↑	0.20	0.49	0.54	6	No concerns
<b>Comments</b>	Based on current eviction levels the year end target will not be reached. This is because of action being taken in relation to arrears contributing to BV66a.													
LKI-HMA3	Percentage of rent lost through Local Authority dwellings becoming vacant	Housing Management	Monthly %	Fall	1.60	1.50	1.28	1.30	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Significant improvements in void numbers have had a positive impact on the rent loss figure.													
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Housing Management	Monthly Days	Fall	12.70	11.00	9.83	11.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	CPA Upper threshold based on year end prediction.													
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Housing Management	Monthly %	Rise	96.72	97.35	98.55	98.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	CPA Upper threshold based on year end prediction.													
LKI-NR4 LAA-SSC32A	Percentage of local authority homes which meet the governments decency standard	Housing Management	Monthly %	Rise	70.22	80.00	65.12	65.10	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	06/07 Year End figure of 70.22 was a provisional Figure. Actual figure should have been 61%. The target set for 07/08 year end has been set at 80% but this should have been 67%. This indicator is the inverse of BV184a.													
BV-64 CP-PSH2 CPA-H23	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Private Sector Housing Strategy	Monthly Numerical	Rise	2377.00	1500.00	1924.00	2400.00	↑	95	8	561	1	No concerns
<b>Comments</b>	Improvement work undertaken jointly between Council Tax and Environmental Health has resulted in enhanced performance. CPA Upper threshold.													
TS-E32	Trading standards, visits to high risk premises	Trading Standards	Quarterly %	Rise	100.00	100.00	29.00	100.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	High risk premises are identified using a national scheme. The top quartile figure, target and projected year end performance is 100%. During the first 3 quarters 19%, 28.2% and 29% of premises were visited meaning the cumulative score is 76.4%. The remaining 23.6% will be achieved by the end of January 2008 to ensure sufficient time remains in February and March to revisit non compliant premises before the year end (see below).													
TS-E33a	Trading Standards - levels of business compliance - high risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	During the third quarter compliance levels have remained at, or just below 100%. As the planned high risk premises will all have been visited by January 2008 advice and follow up visits can be undertaken in February and March 2008 to ensure compliance exceeds 95% at year end.													
TS-E33b	Trading Standards - levels of business compliance - medium risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	99.30	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	N.A.													
TS-E33c	Trading standards - levels of business compliance - low risk premises	Trading Standards	Quarterly %	Rise	97.10	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	N.A.													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-82a(i) CP-RC50 CPA-E6	Percentage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly %	Rise	15.83	18.07	17.25	18.18	↑	22.88	15.79	15.14	3	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The levels of recycling undertaken this year so far have increased on the previous year. This is largely due to significant increases in the levels of scrap metal and timber being collected at household waste sites. It is projected that this level of recycling will be maintained, and the service will achieve its year end target.</p>													
BV-82a(ii) CPA-E6	Total tonnage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly Numerical	Rise	53,486.00	61,435.00	39,679.00	59,789.00	↑	16,862.25	6,951.73	34,060.22	2	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The levels of recycling undertaken this year so far have increased on the previous year. This is largely due to significant increases in the levels of scrap metal and timber being collected at household waste sites. It is projected that this level of recycling will be maintained, and the service will achieve its year end target.</p> <p>Please be aware that the predicted year end result is colour coded amber due to the tolerance levels set and the fact that although we are increasing the proportion of waste recycled, our waste arisings are reducing resulting in less tonnage overall.</p>													
LKI-82 A&B (i)	Percentage of household waste arisings sent by the authority for recycling or composting	Refuse Collection & Waste Management	Monthly %	Rise	22.30	25.46	26.52	26.46	↑	N.A.	N.A.	22.60	4.00	No concerns
<b>Comments</b>	Please see comments for BV82a (i) & b (i).													
LKI-82A&B (ii)	Total tonnage of waste arisings sent for recycling and composting	Refuse Collection & Waste Management	Monthly Number	Rise	74971.00	86560.00	61006.00	87008.00	↑	N.A.	N.A.	49982.07	4	No concerns
<b>Comments</b>	Please see comments for BV82a (ii) & b (ii).													
BV-82b(i) CP-RC5 CPA-E6	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly %	Rise	6.47	7.39	9.27	8.28	↑	15.53	5.49	7.22	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The proportion of waste sent for composting has increased significantly on last year, by 4.68% (5692 tonnes). This is largely due to the garden waste collection pilot. The service is currently planning the roll out of this service to other properties in the 2008/09 financial year, which should improve our performance on this indicator in the future.</p>													
BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly Numerical	Rise	21,845.00	25,125.00	21,327.00	27,219.00	↑	10,795.86	2,616.12	15,921.85	2	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The proportion of waste sent for composting has increased significantly on last year, by 4.68% (5692 tonnes). This is largely due to the garden waste collection pilot. The service is currently planning the roll out of this service to other properties in the 2008/09 financial year, which should further improve our performance on this indicator in the future.</p> <p>Overall, the service is expected to exceed its year end target.</p>													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-82c(i)	Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly %	Rise	0.53	0.02	0.39	0.40	↓	11.66	0.00	26.92	5	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>Although good performance on this indicator is measured by a rise, over the longer term, whether we want our performance to rise or fall for this indicator will depend on our decision as to a waste treatment solution. As land fill taxes increase, we need to minimise the amount of waste we send to land fill and may choose to divert this to other areas such as recovering heat, power and other energy sources.</p> <p>At present, our performance on this indicator is linked directly to our success in parts a and b of this indicator, as the fewer SORT rejections we receive, the less tonnage we have to generate energy from waste; hence the reason for this year's target being set lower than we achieved last year. Based on current performance we are set to achieve our target.</p>													
BV-82c(ii)	Tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly Numerical	Rise	1775.00	72.00	894.00	1324.00	↓	25480.64	1.36	77180.97	4	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>Although good performance on this indicator is measured by a rise, over the longer term, whether we want our performance to rise or fall for this indicator will depend on our decision as to a waste treatment solution. As land fill taxes increase, we need to minimise the amount of waste we send to land fill and may choose to divert this to other areas such as recovering heat, power and other energy sources.</p> <p>At present, our performance on this indicator is linked directly to our success in parts a and b of this indicator, as the fewer SORT rejections we receive, the less tonnage we have to generate energy from waste; hence the reason for this year's target being set lower than we achieved last year. Based on current performance we are set to achieve our target.</p>													
BV-82d(i) CP-RC52	Percentage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly %	Fall	77.09	74.52	73.08	73.14	↑	55.63	71.69	47.81	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The tonnage of waste sent to landfill is down 5.29% on the same period last year. This reduction can be directly attributed to the improvements made in part a and b of this indicator and year end projections suggest that we will exceed our target.</p> <p>In terms of our performance against other waste disposal authorities it is not valid to compare our performance with the All England Quartiles as the figures are skewed by the fact that a number of authorities have incinerators. Also, with regard to the core cities, 2 of the authorities are not waste disposal authorities and 3 have incinerators and as such their performance will be markedly better than Leeds on this indicator and, until Leeds makes a decision on its waste strategy our performance will continue to appear not as good.</p>													
BV-82d(ii)	The tonnage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly Numerical	Fall	260,416.00	253,357.00	168,077.00	240,506.00	↑	49,145.76	177,636.40	108,737.97	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The tonnage of waste sent to landfill is down 5.29% on the same period last year. This reduction can be directly attributed to the improvements made in part a and b of this indicator and year end projections suggest that we will exceed our target.</p> <p>In terms of our performance against other waste disposal authorities it is not valid to compare our performance with the All England Quartiles as the figures are skewed by the fact that a number of authorities have incinerators. Also, with regard to the core cities, 2 of the authorities are not waste disposal authorities and 3 have incinerators and as such their performance will be markedly better than Leeds on this indicator and, until Leeds makes a decision on its waste strategy our performance will continue to appear not as good.</p>													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly KG	Fall	467.2	467.2	306.6	457.2	↑	395.0	480.1	452.9	7	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The kilogram's of waste per head of population continues to reduce. Compared to this period last year, we have reduced our kgs per head by 14.32kgs. Two factors have contributed to this. Firstly, our waste arisings have reduced suggesting that our strategies to try and reduce the amount of waste Leeds produces are working. Secondly, the population figures provided by the Office of National Statistics estimate that the population of Leeds has increased by over 27,000, which has a positive impact on this indicator as there are more people to divide the total waste arisings between.</p> <p>Provided this trend continues, the service is set to exceed its target.</p>													
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly %	Fall	1.08	0.01	-4.46	-2.13	↑	-1.78	2.51	-1.24	7	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The improvement on this PI continues. Year end forecasts predict that we will exceed the targets set. For further information, please see comments for part a of this indicator.</p>													
BV-91 CPA-E7A	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.4	95.0	92.6	92.6	↑	100.0	95.4	91.4	3	Some concerns
<b>Comments</b>	<p>Improvements on this performance indicator are constrained by lack of budget however, the service is still above the core city average for access to kerbside recycling which considering the size of Leeds is an achievement.</p> <p>During December, the Woodhouse area of Leeds was targeted by the Education &amp; Awareness Team with the aim of increasing access to kerbside recycling. Over 900 bags and, where appropriate bins were issued to residents allowing them to dispose of recyclable materials. The impact of this will be reflected in January's figures.</p> <p>In addition, a project to increase the number of high rise buildings and sheltered housing centres able to recycle continues. Routes for the scheme are in the process of being developed and will also be included in January's stats.</p> <p>With regard to data quality, a project is underway to assess the benefits of a GIS system.</p>													
BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.4	95.0	92.6	92.6	↑	100.0	93.5	74.9	2	Some concerns
<b>Comments</b>	<p>Improvements on this performance indicator are constrained by lack of budget however, the service is still above the core city average for access to kerbside recycling which considering the size of Leeds is an achievement.</p> <p>During December, the Woodhouse area of Leeds was targeted by the Education &amp; Awareness Team with the aim of increasing access to kerbside recycling. Over 900 bags and, where appropriate bins were issued to residents allowing them to dispose of recyclable materials. The impact of this will be reflected in January's figures.</p> <p>In addition, a project to increase the number of high rise buildings and sheltered housing centres able to recycle continues. Routes for the scheme are in the process of being developed and will also be included in January's stats.</p> <p>With regard to data quality, a project is underway to assess the benefits of a GIS system.</p>													



## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly numerical	Fall	85.0	95.0	52.2	60.2	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	<p>Year to date, the number of missed bins per 100,000 collected has increased. Despite few reports of missed bins by the crews, the contact centre experienced an increase in reports. This will be highlighted to the management team.</p> <p>Over the quarter the service has worked hard to ensure that new properties built in the city are included in the black bin routes and overall, the service is on track to exceed its year end target.</p>													
LKI-RC1b	Percentage of household waste collections, collected per 100,000 collections	Refuse Collection & Waste Management	Quarterly %	Rise	99.9	99.9	99.9	99.9	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	<p>Year to date, the number of missed bins per 100,000 collected has increased. Despite few reports of missed bins by the crews, the contact centre experienced an increase in reports. This will be highlighted to the management team.</p> <p>Over the quarter the service has worked hard to ensure that new properties built in the city are included in the black bin routes and overall, the service is on track to exceed its year end target.</p>													
BV-199a CP-SC50 CPA-E4 LAA-SSC4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	17.3	16.0	13.0	16.0	↑	7.0	17.0	16.3	6	No concerns
<b>Comments</b>	<p>The good performance reported previously has been improved upon further. The reduced levels of litter reported has been maintained, assisted by campaigns run over the quarter most notably the anti fast food litter campaign run in conjunction with ENCAMS. Also, levels of detritus have reduced since the last survey period, resulting in us exceeding our target.</p> <p>Overall, our performance is especially pleasing as the most recent survey covered a high number of SOA's. These are covered by the work undertaken by the Environmental Pride Teams and the scores achieved demonstrate the success of the scheme.</p> <p>Please note that it is only statistically reliable to compare our result with other large authorities with a similar population size (Core Cities). To compare our performance to the All England Quartiles is not a valid comparison.</p>													
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	6	7	7	7	↓	1	5	11	3	No concerns
<b>Comments</b>	<p>Levels of graffiti have reduced since the last survey however; recreation areas within the surveyed areas have been highlighted as problem areas. This information is being passed to the graffiti removal team along with previous survey results to help inform the way forward in terms of the graffiti strategy, which will be put together during 2008/09.</p> <p>Industrial and warehousing sites were also identified as a problem areas, however we are limited to the impact we can have on this score as the land is private.</p> <p>Based on past trends and the improved performance during this quarter, we now expect to achieve our year end target.</p> <p>As with part a of this indicator it is only statistically reliable to compare our result with other large authorities with a similar population size (Core Cities). To compare our performance to the All England Quartiles (which includes rural areas which do not have graffiti issues like urban areas do) is not a valid comparison. Compared to the core cities, we are well below the average score for levels of graffiti.</p>													
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1	1	1	1	↔	0	1	2	1	No concerns
<b>Comments</b>	<p>Our performance on this indicator has improved since the last survey. Our performance has been assisted by the fact that 79 flyer drums are in operation throughout the city and enforcement action is taken when necessary.</p>													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-199d	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping	Street Cleansing	Quarterly Level	Fall	3	2	1	2	↑	1	3	3	2	No concerns
<b>Comments</b>	Once again, the service has achieved a 'very effective' rating - the best score possible. This is due to the significant increase in the number of enforcement actions that have been undertaken year to date compared to the same period last year. However, a number of Enforcement Officers are funded through NRF and the funding comes to an end in March 2008. Although the service will continue to target flytipping offences, there is a possibility that the number of enforcement actions will reduce in 2008/09 which may impact on the score achieved for this indicator.													
BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	92.54	92.50	86.04	90.00	↓	98.55	82.00	87.85	2	Some concerns
<b>Comments</b>	Due to the unavailability of police resources (as a result of long term sickness) performance on this indicator has deteriorated. However, the Police Officer has been back in post since December and improvements have been made towards the end of quarter 3 with 90% of vehicles being investigated within 24 hours during December. It is hoped that these improvements will continue but it is unlikely that we will achieve our year end target, although we should achieve a higher score than the core cities average.													
BV-218b LAA-SSC57	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	Quarterly %	Rise	92.17	90.00	82.38	86.00	↓	97.87	75.50	87.73	5	Some concerns
<b>Comments</b>	Although improvements have been made since the last report, we are still performing below target. To set this in context, over the quarter only 6 vehicles were collected outside the 24 hour time window. Doncaster Motor Spares have moved their operation since the flooding and their performance is being managed on a daily basis by the Highways Enforcement Manager and although we expect our performance to continue to improve it is unlikely that we will meet our year end target.													
LKI-SC6	The average time taken to remove fly tips	Street Cleansing	Quarterly Days	Fall	1.11	1.15	1.55	1.55	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Despite the fact that the number of flytips recovered is reducing, the average number of days taken to remove them is steadily increasing due to the reduced number of crew 'spots' which are included in the calculation of this PI and inflate the figures. This is due to the fact that the crew spots increase the number of jobs recorded but do not increase the number of days taken to remove them (as they are picked up on the same day they are spotted). As such, the service divide the same number of days between a greater number of jobs, bringing the average down.  If this trend continues, we are unlikely to achieve our year end target.													